

Convention Evaluation 2014

1. Please complete the following: [You must include your name, zip code, and email to be entered in the drawing. We promise not to sell or share your information.]
2. If your survey is selected in the drawing, which of the organizations that displayed at the convention should receive the \$75 donation from us?
3. How would you rate the venue/location?

How would you rate the venue/location?						
Answer Options	Excellent	Above Average	Average	Below Average	Poor	Response Count
Location downtown	65%	24%	6%	6%	0%	34
Parking availability and cost	29%	24%	26%	12%	9%	34
Food options and cost	0%	24%	45%	12%	18%	33
Size, layout, and location of breakout rooms	45%	39%	16%	0%	0%	31
Size and attractiveness of the display hall	52%	33%	12%	3%	0%	33

Comment
so much to see and do - so much networking going on!
SeaGate ok for prestige and downtown attendees. Staff helpful but expensive.
I liked the size of the convention center and how the break out rooms were close by.
Actually the food was fine for the venue. Many folks walked there from their jobs .. location was good
I think that the length of the conference should be shortened
We would probably have attracted more people if the parking was free.
The venue/location was ok, but was not sure that it matched up with who it was you intended to reach
parking was so convenient and you took care of all the details -- including food vouchers. Thanks!
THE hall was great: the seats in the break out room were a bit tight (and fixed to the ground)
Great venue for the event. There may have not been too much choice in the food category though available to planners.
I really liked the groupings of the various displays and organizations.
poor choice for lunch /if you didnt mention a lunch ticket the vender did not ask.
I did not purchase food or go to breakout rooms.
The directions to the center (parking especially) were very confusing.
The groupings of the organizations was excellent

4. What venue(s) would you suggest for the next time?

Premier on Heatherdowns
more advertising of event
That would depend on who you are trying to reach with this event. Who is your target audience? Was it those of us with the tables? Was it persons seeking services? Was it parish/congregation members to learn more about what is in the community?
University of Toledo? Lourdes University?
This venue worked very well
I liked the idea of being in the center area of the city. It's centrally located and available to most people.
Penta Career Center, Owens Community College, WGTE Public Media (using the large studio space for vendors and their McMaster Center for breakout sessions), Lourdes College.
This could be held at the Pinnacle or the banquet hall on Detroit, but both of those probably have a smaller capacity and less convenient parking
Excellent location, bad timing
Depending on the day, perhaps one of the TPS high schools, Premier on Heatherdowns, Franciscan Center at Lourdes University
Rec Center anything with free or cheaper parking
Outdoor break out sessions
University of Toledo

5. How did you learn about this convention?

How did you learn about this convention?		
Answer Options	Response Percent	Response Count
Newspaper	13.3%	4
Personal contact	80.0%	24
Email	36.7%	11
Television	3.3%	1
Radio	0.0%	0
Social Media	10.0%	3
Flyers	6.7%	2
Community online calendars	0.0%	0
Website	3.3%	1
Other (please specify)		6
answered question		30
skipped question		5
Other (please specify)		
Mbr organizing committee		
Social Justice Committee (Judy and Woody) at First Unitarian		
co worker		
MultiFaith Council of NW Ohio		
member of MultiFaith Council		
Facebook		

6. How would you rate the table displays?

How would you rate the table displays?						
Answer Options	Excellent	Above Average	Average	Below Average	Poor	Response Count
Arrangement in sectors	54%	40%	6%	0	0	35
Overall attractiveness	35%	53%	12%	0	0	34
Information received	54%	34%	11%	0	0	35
Availability of host/displayer	50%	29%	21%	0	0	34
Number of displays	50%	47%	0%	3%	0	34
Variety of displays	49%	46%	6%	0	0	35
Comment						12
answered question						35
skipped question						0

Comment
great variation in quantity and impact of display material - suggest guidelines be a professional
Unfortunately I did not get around to every display, but the ones that I got to I stood and talked for quite a while and learned several new things. I really liked the arrangement of the tables
EXCELLENT range and diversity of organizations at table displays. BRAVO.
See my comment in #4
It was wonderful to see so many different outreaches and groups together in one room!
Interesting variety of displays
The presenters with their displays showcased evidences of compassion throughout NWOHio.
I cannot think of any way to improve it except to somehow make wifi available so more info can be presented.
Excellent job reaching out to all aspects of the community.
I was a little disappointed by the number of groups that did very little for their displays. There was way too much white space around the room and a whole lot of papers. Very few displays were creative.
Need more display
A little disappointed that some of the displayers packed up before it was over

7. What display do you think was the most effective and why?

There were many displays that were effective, including the Reading For Literacy and Whole Foods displays. I have to vote for Trinity Episcopal Church - blanket making since it was our display. This was a hands on display and attracted a number of people to learn about blanket making including families with children. The blankets will be distributed to local shelters in the Fall.
The Wood Lane Farms display jumped out at me the most because of their inclusion of fresh produce - you could see the greens from all the way across the room.
No particular one. All had interesting stories to tell and causes to advance.
Nothing really stands out for me. It was all good.
All. Great networking opportunity
Woodlane Industries
The agriculture section as that is not something the public typically is exposed to. Great decision to have them there.
I could not pinpoint just one. I felt that there were many whose display was good.
I know that Wood Lane's booth was very well received because of the use color and the mixed media in the display.
Radical Love Inc since they are helping disasters
All were good!
I like the "food" section. It was extremely effective.

8. What additional organization or organizations would you have liked to see included?

City & Safety services
Toledo symphony, toledo museum of art, toledo zoo
NW Food Bank to network with Seagate FB
I would like to see Cherry Street Mission be available to give more information on their services. I would love to see the Pregnancy Crisis Center have a table and maybe some sort of adoption or foster care agencies represented.
SSFAC - Social Services for the Arab Community - Shane and Luna Lakatos
Some more animal organizations
I was thrilled to meet so many people from so many organizations I'd never heard of-can't think of others-probably those who did not come and said they would.
Cedar Creek, Methodist Church, Lutheran Church, Catholic church
Clearly answer the questions raise in #4 and then you will more clearly be able to determine the answer to this question.
More mainline Protestant denominations.
Family House Shelter MetroParks and other environmental organizations
Organizations dedicated to compassion for our animal friends, like Humane Ohio and Planned Pethood
I would have liked to see more involvement in the area Christian Churches and particularly presentations on what exactly are their organization is doing toward compassion.
More Social servie agncies
It would be great for some of the "youth services" not for profits...Youth leadership Toledo, for example or some of the university or high school based organizations.
More congregations - religious congregations
I would have liked to see more senior friendly groups/medical groups.
Cru
Churches, social enterprises, and social justice organizations like FLOC.

How would you rate the following activities? Use NA if you did not observe/participate.							
Answer Options	Excellent	Above Average	Average	Below Average	Poor	NA	Response Count
Welcome	50%	15%	3%	0	0	32%	34
Free health screenings	35%	18%	9%	0	0	38%	34
No sew blanket making	35%	26%	3%	0	0	35%	34
Music	14%	23%	20%	3%	0	40%	35
Comment							7
answered question							35
skipped question							0

Comment
acoustics not great in that hall for singers but they were still good
Music needs an attentive audience (and appropriate mikes) but performers great.
It would have been helpful to have a designated HOST to give a welcome and make announcements.
sound system not suited to group performances
We did not see these so I don't feel that I can rate these one way or the other.
I was pretty much confined to my display, so I was unable to get away to experience these offerings.
It might have been nice to have soft music or singing at various times during the convention

10. How would you rate the breakout sessions? Use NA if you did not attend. Please note that many of these sessions were taped by WGTE Knowledgestream.

How would you rate the breakout sessions? Use NA if you did not attend. Please note that many of these sessions were taped by WGTE Knowledgestream.							
Answer Options	Excellent	Above Average	Average	Below Average	Poor	NA	Response Count
Hunger and Health	14%	9%	0%	0	0	77%	35
Media Panel	14%	14%	0%	0	0	71%	35
Housing	9%	6%	3%	0	0	83%	35
Funding and Grant Writing	6%	9%	0%	0	0	85%	34
Education	6%	12%	0%	0	0	82%	34
Youth Meet & Greet	11%	6%	3%	0	0	80%	35
Addiction and Mental health	6%	3%	6%	0	0	86%	35
Human Trafficking	17%	9%	0%	0	0	74%	35
Comment							13
answered question							35
skipped question							0

Comment
was unable to attend sessions
I didn't get to any of them, but I know a lot of people I talked with were there specifically for the mental health and human trafficking workshops
Ones i was in were very interactive and informative
Youth needed wider diversity and downtown youth
I was extremely impressed on how informative these sessions were and the level of knowledge of the panel members. I wish more people could have absorbed all of what was offered in these breakout sessions.
I heard very good comments about the Media breakout
Was only able to attend the Youth Meet and Greet.
It was an honor to be part of two breakout panels. Thank you!
I was only able to attend two of the break-out sessions and would have liked to have been able to attend them all. It will be interesting to watch the recordings of the ones I missed.
I was not able to attend any break out session. I did appreciate the sessions that gave instructions on how to do / accomplish things like Funding and Grant Writing. These could be expanded upon to provide models other can use and apply as they journey their ideas into concrete efforts.
See above comment.
I would have liked to go to the break out sessions but I couldn't leave my booth unmanned. Since the conference was so long, we could only have one employee there.
Human trafficking was excellent. I had the students I brought attend. They need to be well informed about this issue.

11. What breakouts would you like to see included next time?

all
Maybe each vendor could have a 5-10 stage presence to talk about their organization
Role of compassion in government and business
Something maybe from a social services sector.
Gangs and work being done to reduce gang influence; Prison service and incarceration and work being carried out to reduce the prison population, rehabilitate and reintegrate former prisoners especially training during incarceration (e.g. gardening/food

production/cooking)
How to become "empowered" to accomplish programs with case studies, etc.
Sorry. I don't know.
A panel on social justice issues facing our community.
continue on nutrition; food security and the elderly/youth
More on Urban farming

12. What critical issue that we face in our region do you think is the most crucial?

Food security and hunger	14
Homelessness and housing	9
Employment and jobs	7
Education, youth and literacy	6
Poverty and Finances	6
human trafficking	4
Mental health and addiction Opiates/Heroin use	3
Violence	3
caring community as opposed to self-interest	2
clothing.	1
Health care	1
intercultural Getting to know people of different ethnic, social and religious groups so we can be more understanding of their concerns.	1
Media	1
Negativity ... that is why stressing compassion is so positive!	1

13. What other suggestions do you have for the Compassionate Community ongoing goals and events?

make this a annual event More advertizement advertizement advertizement media coverage
must expand compassionate action and figure a way to get public there next year
Suggest limiting hours to networking event to afternoon - 12-6 - next year.
strong leadership team, repeat Networking convention with suggested improvements (attract potential funders of non-profits)
I would love to see more networking opportunities maybe on a smaller scale being offered. Maybe if one sector at a time was chosen to collaborate with each other in a smaller venue.
Perhaps to have similar agencies continue to talk together.
Publicize compassion related events within the community, especially tutoring children, helping adults to improve literacy skills, community gardening to provide fresh food, local cleanups.
Create an organization to advance Compassionate Toledo and have this run under the MFC Council of NWOhio. The amount of energy and effort to run this organization would be, in my opinion, beyond what the MFC (as an entity) can offer at this time by themselves.
I think it is critical to stay in the public's eye. That requires lots of community involvement and support.
Public awareness/
An aggressive program to bring in leadership individuals from the high schools and colleges in the area. They all have some form of public service requirement and what better place to explore the options than at the compassionate community conference/convention?
Ongoing work with local government- need buy-in with there being a collaboration of the goals
none
It would be nice to attract community members, rather than just organizations. That is always the difficult part. Maybe collaborating with university's to attract students with internship/for-credit opportunities.
Wifi access, floaters to help "man" displays for people without collaborators to help.
It would have been helpful to have had a backdrop on which to hang elements of our display.

14. What will you commit to do towards making our community more compassionate?

You may select more than one answer.

What will you commit to do towards making our community more compassionate? You may select more than one answer.		
Answer Options	Response Percent	Response Count

Volunteer for an organization.	68.6%	24
Read Karen Armstrong's book "Twelve Steps to a Compassionate Life".	31.4%	11
Participate in community service.	85.7%	30
Play the Compassion Games [September 11 - 21] - see compassionatetoledo.org for details	11.4%	4
Practice frequent acts of kindness.	85.7%	30
Get to know my neighbors.	60.0%	21
Join the Compassion Ambassadors team. compassionatetoledo@gmail.com	22.9%	8
Learn about at least one ethnic or religious group that I do not know.	54.3%	19
Sign the Charter for Compassion http://charterforcompassion.org .	42.9%	15
Other (please specify)	14.3%	5
answered question		35
skipped question		0

15. For display hosts only, please rate the following:

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Answer Options	Excellent	Above Average	Average	Below Average	Poor	Response Count
Prior arrangements for your participation	70%	22%	9%	0%	0%	23
Effectiveness of your opportunities to network	64%	23%	14%	0%	0%	22
Quantity and distribution of attendees noon to 8 PM	13%	21%	33%	25%	8%	24
Overall interest in your display	17%	42%	33%	8%	0%	24
Your ability to staff your table	21%	29%	42%	8%	0%	24
Your opportunity to attend breakouts or visit other displays	14%	23%	27%	14%	23%	22
Effectiveness of the table layout in sectors for enhancing networking	48%	36%	4%	12%	0%	25
Comment						8
answered question						26
skipped question						9

In such a large venue, the crowd of attendees seemed relatively small. However, virtually every conversation I had seemed significant. There were few times of "conversation drought" until after 6:00pm. Because of this level of significance I felt it was time well-spent.
I saw vendors packing up mid-afternoon, I stayed until 7:30 but I felt the majority of activity was from vendors.. Hours may have been geared to attract workers in the downtown area but I don't feel attendees were from that group.
See my response to question #4. I think that this was a great event and I connected to other community providers, but was that the only purpose for the event?
It was very well thought out. I wish I could have had someone backing me up so we could go to more breakout sessions, but I was just glad to be there.
You really need to have two people at all times at the display table - if you don't it is difficult for one person to attend the break-out sessions. I think the organizers did a great job in attracting interesting speakers for the break-out sessions and would have liked to have attended more. I was very grateful to the two people who helped on our display (in shifts).
When I was the only person covering my display table, I was unable to visit other displays. I think other organizations represented by only one person had similar limitations. Perhaps next year you can suggest that participating organizations have at least two attendees to staff their tables specifically so that everyone can circulate. Also, because attendance did not change much throughout the day, noon to 8:00 P.M. seemed longer than necessary for staffing the tables. Perhaps next year table displays could be staffed through 5:00 P.M. with an opportunity for all attendees to leave their tables and participate in a social activity afterward.
There were two display tables left vacant in our grouping.
This part is not letting me click on the same response for various items.... ??

16. For display hosts only: Comment on any successful networking or collaborative ideas you gained from this convention. Please include suggestions for future compassion activities.

ProMedica is investigating selling Beads for Life at The Flower Market. I will be meeting with UT Religious Studies staff to find out about their programs.
Habitat for Humanity, YMCA, Food for Thought, St. Paul's Community Center, SSFAC (not displayed) were most helpful networking connections.
Made some great contacts. Hope they follow through!!
There was a lot of time to talk to other display hosts and I learned a lot
Met some great organizations
In terms of further suggestions - I would strongly recommend that you don't reinvent the wheel but learn the lay of the land in terms of what collaborative bodies already exist in the community - e.g., Lucas County Family and Children First Council, Aspire, Healthy Lucas County, Live Well, After School Alliance, etc. It might be worth while to ask some of us heading up these efforts to each sponsor a breakout session or lead a discussion.
I met a lot of people who have great stories to tell in the media!
I was pleased to meet several people working for organizations I can refer my clients to, and who may be able to refer clients to me.
The opportunity to discuss collaboration among those organizations aligned with food security, Toledo Public Schools, and Area Office on Aging.
I was able to get around to other displays and make connections with people when my daughter and a friend came to watch over my table and converse with visitors.
It became clear that there is an opportunity for contracts between the MultiFaith Gardens to contract to sell some of their produce to the agencies who provide supplemental meals and foods for those who need assistance. Toledo Seagate Food Pantry as an example of their willingness and interest in contracting for some level of produce to meet the hunger needs of our region.
I was very appreciative of the information that I gained regarding homelessness, transition services for individuals who have been homeless.
I am excited that we may be able to work with small stores in the Toledo area to bring produce into food deserts and we may be able to create some partnerships with Seagate Food Bank to both provide food and also some educational planning.
I was not specifically at our table the whole time but I know that those who were at the mercy table networked...one signed up to help with another organization!
It was nice to walk around prior to noon to see other displays It'd be nice to have specific times for "sections" to walk around and network with tables. For examples, sending the "health" section out to mingle for 30 minutes.

17. For display hosts only: Wish List We all need money and volunteers. What tangible items would you like to place on a shared wish list?

Steve North	LifeLine Toledo	steven@lifelinetoledo.com	419-806-6617	Low cost or free office space in the central city area. Low cost or free safe storage/parking/garaging space for mobile medical unit (40' bus).
John Krochmalny	Sylvania Baha'i Community	jkrochmalny@yahoo.com	419.979.9080	Have a "Clearing House" (website, printed materials, etc.) that would be available for those interested in organizations to advertise services.
Christine Keran	Sunshine Communities	ckeran@sunhsine.org	419-794-1396	Sensory integration toys(items that make sounds, light up, have special textures) - craft items.
Jessica Nagel	Wood Lane Farm	jnagel@woodlane.us	419-494-5574	gardening tools

18. For display hosts only: What tangible items [in usable condition] do you have to offer another organization?

Rini Ng	Bead for Life	Rining8@gmail.com	419 343 2973	Jewelry
Valerie Garforth	Trinity Episcopal Church	valerie@garforthint.com	419 537 0793	A fax/printer
John Krochmalny	Sylvania Baha'i Community	jkrochmalny@yahoo.com	419.979.9080	The Toledo Time Exchange (TTE) can serve as a potential resource for labor hours (and NOT for money) needed by other organizations. Desktop Publishing, Computer Service, Non-Profit Organization Management Consultation, Electronic Repairs, etc. The TTE could also be used in other creative ways based upon need.
Sheila	Buckeye	sspeights@centene.	419-705-	Promotional Items

Speights	Community Health lan	com	3266	
Jessica Nagel	Wood Lane Farm	jnagel@woodlane.us	419-494-5574	Vegetable seeds
Justin Burdine	Radical Love Inc	jburdine@umich.edu		We still have free shirts!!